



LAXceeders Student Volunteer Program

Expectations of the LAXceeders Student Volunteers

- Be sincere in the offering of service and take the commitment of volunteerism seriously;
- Possess the ability to provide guests with an LAXceptional Experience, while displaying a professional attitude and appearance while on duty;
- Meet and greet guests and while standing in key locations so guests may easily approach you for directions or assistance;
- Assist LAXceeders Student Volunteers Program Director with internal events at the airport.

Minimum Requirements:

- Volunteer a minimum of two (2) hours during the week or three (3) hours on the weekend each week, participate in training programs and meetings;
- Be at least 16 to 24 years of age and currently enrolled in high school grades 10, 11 or 12, or enrolled in a college undergraduate program and possess provide a valid photo ID (student ID, California ID or California driver's license);
- Complete and pass Los Angeles World Airports' (LAWA) fingerprint and badging process.

Ability to:

- Provide own transportation to/from airport;
- Communicate effectively to a diverse public;
- Interact with airport employees and guests;
- Strictly adhere to security regulations and abide by policies of the Los Angeles World Airports.

Upon receipt of your application, eligible candidates will be scheduled to attend an interview session. After successfully completing the interview, LAXceeders Student Volunteers will complete a training program that includes guest services techniques, iCare training, latest procedures in airport security and airline check-in procedures, airport services and amenities, and travel and hospitality resources.

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